

LEVEL YOUR MONTHLY ENERGY COSTS!

Sign up for the Average Monthly Payment (AMP) Plan from AOG, and you'll have lower gas bill payments during the winter months. Average Monthly Billing is simple – your previous 11 months' bills are added to the total for the current month. This amount is then added to your accrued debit or credit balance. That sum is then divided by 12, and that's the amount you pay. Sign up for AMP here to take control of your monthly energy costs.

See the following chart for a cost comparison of regular monthly billing versus average monthly billing.*

MONTH	REGULAR MONTHLY BILL	AVERAGE MONTHLY BILLING
January	\$194.61	\$67.00
February	\$180.91	\$78.00
March	\$194.13	\$91.00
April	\$104.76	\$102.00
May	\$56.55	\$102.00
June	\$39.12	\$99.00
July	\$32.14	\$94.00
August	\$33.31	\$90.00
September	\$29.83	\$85.00
October	\$29.83	\$80.00
November	\$37.61	\$76.00
December	\$87.96	\$72.00

*Actual monthly bills on a 1,600 square-foot home in Fort Smith, AR

HERE ARE 5 WAYS YOU CAN HELP LOWER YOUR WINTER ENERGY BILLS!

- 1** AOG's Average Monthly Payment Plan (AMP).
- 2** Have your furnace checked by a qualified service technician.
- 3** Lower your thermostat at night and when you're going to be away.
- 4** Weatherize your home by caulking and weatherstripping.
- 5** Insulate, insulate, insulate!



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Keeping you Comfortable in Colder Temperatures



NEED HELP WITH YOUR GAS BILL?

Winter is just around the corner and we realize our customers are facing new challenges because of rising costs. If you are ever in a situation where you are struggling to pay your bill, call 479-784-2003 or visit www.aogc.com/PaymentOptions. We can work with you to set up a flexible payment arrangement, or an average monthly payment plan. AOG has also partnered with local weatherization and low-income assistance providers to assist our customers who need a little extra help, see the complete list at www.aogc.com/PaymentAssistance.

UTILITY PAYMENT ASSISTANCE PROVIDERS:

Arkansas

Sebastian/Crawford County CSCDC

www.cscdc.net

Franklin County – ARVAC

479-667-2791

<https://www.arvacinc.org/services/communityprograms>

Logan County – ARVAC

479-963-6325

<https://www.arvacinc.org/services/community-programs>

Oklahoma

LeFlore County – DHS

918-649-2300

<http://okdhslive.org>

Sequoyah County – DHS

918-776-8000

<http://okdhslive.org>



ENERGY UPDATE

November 1, 2022

Dear AOG Customer:

We understand costs seem to be rising all around us. The cost of energy, including natural gas, is increasing across the United States as well as the rest of the world. This increased cost is due to a variety of factors including lingering impacts on supply due to COVID-19 and increased global demand being driven by weather, the conflict between Russia and Ukraine, and increased reliance on natural gas for electric production. We cannot predict when these prices will go up or down.

It's important to note that AOG does not make a profit off the cost of natural gas delivered to your home or business; the price of natural gas is passed through to customers at cost and appears on your bill as the "Commodity Charge".

You pay what we pay.

AOG understands how increasing energy costs can impact our customers and we continually take measures to secure the most reliable and reasonable prices. AOG remains committed to providing customers with clean, safe, and reliable energy solutions at reasonable prices. Each year, we review AOG's gas supply needs and utilize a competitive bidding process to contract for natural gas supplies for the

winter heating season, November through March. While the commodity prices on your upcoming AOG winter bills will be higher than last winter, natural gas continues to be one of the most affordable energy options for heating your home or business.

Arkansas Winter Cost of Gas Rate: \$1.09816/ccf
Oklahoma Winter Cost of Gas Rate: \$0.71272/ccf

For many years, AOG has encouraged its customers to use natural gas more efficiently, particularly during the winter heating season. If you are interested in learning more about how to utilize energy more efficiently, please visit www.aogc.com. AOG offers several energy saving programs to its customers. The AOG Weatherization Program provides weatherization services at no cost to severely energy inefficient homes that meet certain criteria. When evaluating the purchase of new or replacement natural gas furnaces, water heaters or smart thermostats, review the rebates AOG offers for installation of high efficiency natural gas equipment.

AOG also provides an average monthly payment ("AMP") plan. AMP enables you to avoid the impact of higher winter bills by averaging your payments all year. AMP is especially effective when you also participate in your electric service provider's average payment plan. To enroll in AMP, please visit www.aogc.com or call our Customer Service department at (479) 784-2003 or (800) 842-5690.

Sincerely,

Fred Kirkwood, Chief Customer Experience Officer
ARKANSAS OKLAHOMA GAS CORPORATION



2022 ENERGY EFFICIENCY REBATES

Cutting excess energy has never been easier. AOG proudly offers rebates for qualifying heating, water heating and smart thermostats.

For details about rebate offers, gas appliance specialists and the benefits of switching to natural gas, call us at 479-784-2003.

EQUIPMENT	EFFICIENCY LEVEL	CUSTOMER REBATE	INSTALLER REBATE
Natural Gas Water Heater	.90 UEF or higher	\$500	\$50
Natural Gas Furnace	90% to 94.9% AFUE	\$300	\$50
	95% AFUE or higher	\$500	\$50
Smart Thermostat	Energy Star-Certified	\$100	\$50

Efficiency Level: UEF = Uniform Energy Factor, AFUE = Annual Fuel Utilization Efficiency